

MusicRoom London

Equipment Repair

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MUSIC • ROOM



Contact Information

Name:

Address:

Postcode:

Email:

Tel:

Mobile:

Please describe the item/s of equipment for repair and describe the fault in the box below.

(Continue on reverse of this page if necessary.)

Work Shop Terms & Conditions

Our charges for diagnosis and repairs are based on an hourly rate of £50 plus parts and VAT, with part hours charged accordingly. There is a minimum charge of £50 + VAT per item of equipment, which is a non-refundable inspection fee, and this is payable in advance.

Equipment, following investigation by our engineer, with a 'No Fault Found' diagnosis, will still be subject to our hourly charge (£50 plus VAT per hour). Items not 'Viable for repair' will be also subject to the diagnosis charge above, which is strictly non-refundable.

Please note estimates will not be given for repairs, as the contract assumes that the customer wishes the repair work to be undertaken.

The first hour will be charged in advance, when equipment is left at our premises.

Additional labour and cost of parts and associated charges will be due once the repair is complete. The initial charge of £50 + VAT will be deducted from the final repair invoice providing this is more than the original inspection fee.

We aim to complete all repairs within 15 working days (3 weeks) but this is cannot be guaranteed as it is dependent on availability of parts and/or suppliers' lead time. All electronic equipment leaves our workshop with a free PAT test and label.

Failure to collect equipment left for repair with Music Room Solutions Ltd for more than 30 calendar days from the date when the customer is notified that the equipment is ready and available for collection will incur storage charges dependant on the size/s of the item/s and at a minimum charge of £10 per month.

If the equipment is not collected within 60 calendar days the equipment will become the property of Music Room Solutions Ltd and/or disposed of. Parts and labour are covered by Music Room Solutions Ltd warranty for 30 calendar days from the completion of the date of the repair, unless covered by any other warranty or customer insurance.

Damage Liability: Music Room accepts no liability for goods damaged in transit to or from our premises. All goods shall remain with Music Room Solutions Ltd and will not be available for return to the customer until payment in full is received.

Paid 1st Hour

Date

Yes / No

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I confirm that (I am the owner of the equipment) or (I have the permission of the owner to repair the equipment) and that I am responsible for paying for the equipment under Music Room Solutions Ltd 'Work Shop Terms & Conditions and that I accept and bound by the terms and conditions above under the law of England and Wales.

Please Sign & Print here

Print Name:

Signature: